

If you wish to return a product that you have purchased, please follow these instructions:

1. Please complete the Return Form below.
2. Return your product in a box which protects the merchandise or wrap it well within its original packaging. Please be sure to include all parts that were included with the product.
3. Address package to DayDeal, Inc., 9703 El Poche St, Suite A., South El Monte, CA 91733, USA
4. Please ship your package prepaid and insured or with delivery confirmation via U.S Postal Service or UPS Ground. (We cannot accept responsibility for uninsured packages or packages without delivery confirmation returned through the U. S. Postal Service.)
5. If you are requesting an exchange, that will be sent to you via U. S. Postal Service or UPS Ground
6. Please note, shipping charges are non-refundable and not reimbursable; however, if you choose to exchange any item(s), you will not be charged additional shipping or handling.
7. Please allow up to 14 days for returns processing.

Merchandise Return Form

Your Name: _____

Day time phone number: _____

Order ID: _____

Email Address: _____

Reason Codes

(please indicate reason code in form below):

DA Damaged
OW I ordered wrong item
DE Defective

RW I received wrong item
ND Not as described / pictured

Item(s) Returned					
Reason Code	Product SKU	Product Name	Quantity	Price Paid	Refund or Exchange (circle one)
					R E
					R E
					R E
					R E

If the item(s) you are requesting in exchange is not available:

- Back-order the item
 Refund

- In order to qualify for a full refund, merchandise must be returned in new and unopened condition
- Merchandise that is returned with opened packaging, is used or missing packaging, accessories, parts, supplies, user manual(s) and/or warranty card is subject to a 15-50% Return Fee.
- No refund or exchange will be honored for merchandise that is damaged, disfigured, scratched, abused or missing the original packaging
- For additional information, please review the DayDeal.com Return Policy which is available at DayDeal.com

Send return merchandise to:

DayDeal, Inc. - RETURNS
9703 El Poche St., Unit A
South El Monte, CA 91733
USA

Signature (REQUIRED): **X** _____ Date : _____

(Your signature indicates acknowledgement and agreement with terms of DayDeal.com Return Policy)